

Sambalpur University
Jyoti Vihar, Burla-768019
Sambalpur, Odisha



ସମ୍ବଲପୁର ବିଶ୍ୱବିଦ୍ୟାଳୟ
ଜ୍ୟୋତି ବିହାର, ବୁର୍ଲା-768019
ସମ୍ବଲପୁର, ଓଡ଼ିଶା

(Accredited with Grade 'A' by NAAC)

No. 3857(A)/ COE Unit/SU/2025-26

Date: 01.08.2025

CORRIGENDUM-I

In response to the pre-bid queries and amendment to the NIT document

Sub: Bids are invited for Complete E-Examination Solution for End-to End Activities, Processes & Services of Sambalpur University i.e., Pre-Post Examination, Onscreen Evaluation, Remote Proctored (AI & HUMAN) Online Examination Solution, and Migration of Existing Database for Pre-Post Examination & Digital Credential issuance and verification backed by Blockchain Technology of Sambalpur University, Jyoti Vihar Burla-768 019, Sambalpur, Odisha.

Ref No. EOI No.3840/ COE Unit/SU/2025-26, Date.24.07.2025

In continuation to the subject cited above under reference, Sambalpur University has invited proposal from eligible bidders for the above subjected work publicly. In pursuance to page.7 para 3.24 & page 1 read with Notice for NIT, submission of queries and pre-bid meeting was held on **01.08.2025 at 11am** in the University conference hall and the pre-bid queries submitted by the prospective bidder were discussed with the authorized representatives of prospective bidders who were present during aforesaid meeting.

In this regard, the bidders are requested refer to the following sections for (A) Response to Pre-Bid Queries, and (B) Amendment to the NIT documents.

A. Section-I: Response to Pre-bid Queries.

Sl. No.	NIT Clause no, Page No.	Description As per NIT	M/s. Learning Spiral Limited Query/ Suggestion	Sambalpur University Responses
1	Part B: Technical Evaluation. Sl.No.5, page.27	Bidder should have at least one complete End-to-End Examination Process Experience in any Govt. University in India from Registration to Degree including Digital Evaluation and credential issuance and management using blockchain/latest technology in the last 3 years. 1 University : 5 points Odisha State University: 2 points (Additional) Above 1 University: 3 Points (Additional)	Query/Concern: While experience in Indian Government Universities is a valid criterion, giving additional points exclusively for Odisha State University experience seems arbitrary and restrictive , potentially disadvantaging experienced bidders from other states. Since the project is of national relevance and the examination processes are standardized across universities, this clause may be seen as restrictive and	There will be no change in this criteria. Bidder has to follow the description as mentioned in the EOI

Page 1 of 8


Registrar
Sambalpur University
Jyoti Vihar-768019

		<i>[Bidders have to submit the relevant certified document from Client]</i>	<p>unfairly skewed.</p> <p>Request for Clarification/Amendment: We request you to kindly remove the clause of "Odisha State University: 2 points (Additional)" to maintain fairness, equality, and open competition as per GFR 2017 guidelines.</p>	
2	Part B: Technical Evaluation. Sl.No.8, page.28	Bidder should have its technology patented (Patent Certificate should be submitted by the bidder)	<p>Query/Concern: The project scope encompasses end-to-end examination management from student registration to degree issuance, involving workflow automation, digital evaluation, and credential generation. Mandating a patent may disqualify even well-established and competent players who are using reliable, innovative, and industry-standard solutions but do not have formal patents. Further, patents are generally applicable for specific innovations and not necessarily relevant to the execution of comprehensive examination workflows.</p> <p>Request for Clarification/Amendment: Kindly clarify why a patent is essential for a project that primarily involves service delivery and technology implementation. We request you to make this clause optional or allow bidders with proven deployments and technological innovation (even if not patented) to participate.</p>	Please refer to the B. Section-II: Amendment to the NIT document for details.
3	Part B: Technical Evaluation. Sl.No.7, page.28	<p>Net worth of the bidder as on 31.03.2024. Must be certified by CA -Refer Form T6</p> <p>Up to 5Cr Net worth: 2 Points</p> <p>Additional Net worth in the range, 5.1Cr-8Cr: 1 Points</p> <p>Above 8Cr: 2 Points</p>	<p>Query/Concern: The scoring system provides additional marks based on bidder's net worth. However, as per GFR 2017 rules, the financial eligibility criteria (including net worth) should not exceed 10% of the estimated contract value. Overemphasizing financial net worth through additional points may indirectly violate these norms and reduce participation from technically sound MSMEs.</p>	Please refer to the B. Section-II: Amendment to the NIT document for details.

			Request for Clarification/Amendment: We kindly request you to adhere to GFR norms and cap financial eligibility in line with the contract value. Please clarify the rationale of the point allocation for net worth and confirm whether it aligns with the standard government procurement principles.	
4	General	Blockchain Credential Issuance bundled in same tender	Query/Concern: The scope includes Blockchain-based digital credential issuance, bundled with end-to-end examination services. However, many universities across India are floating separate tenders for blockchain-based digital credentials, as it requires specialized technical architecture, security, and data compliance considerations that differ from routine examination processing. Request for Clarification/Amendment: We request you to kindly clarify whether this component can be considered as a separate module/tender, or whether you would consider relaxing the qualification requirements for blockchain component to allow for specialized partnerships. This will ensure quality delivery from domain experts and broader participation.	The scope of work includes blockchain-based digital credential issuance, bundled with end-to-end examination services. So, there will be no change in this criteria.
Sl. No.	NIT Clause no, Page No.	Description As per NIT	M/s. SSB Digital Pvt Ltd. Query/ Suggestion	Sambalpur University Responses
1	Pre-Qualification Criteria Clause/Sl. No. 1 Page 22	The bidder should be an Indian Company registered under The Companies Act 1956/2013 with a minimum of five (5) years of experience in providing e-Examination solutions (as defined in nature of work para1) in Govt. Affiliated University(s)/ Board(s) / Council(s). The company should be an ISO 9001-2015, ISO 27001:2013, ISO 20000-1:2018 and CMMi level 5 certified company	Kindly consider below clause The bidder should be an Indian Company registered under The Companies Act 1956/2013 with a minimum of five (5) years of experience in providing e-Examination solutions (as defined in nature of work para1) in Govt. Affiliated University(s)/ Board (s)/Council(s). The company should be an ISO 9001-2015, ISO 27001:2013, ISO 20000-1:2018 and CMMI level3 certified company	There will be no change in this criteria. Bidder has to follow the description as mentioned in the EOI


		The bidders have to submit the relevant certificate to this effect.		
2	Pre-Qualification Criteria Clause/Sl. No. 2 Page 22	The bidder should have Cert-In & SOC 2 complaint certification for the proposed solution. The Software / Web Application code should have multiple backup systems in place so that anytime source code can be recovered in case of any disaster The bidders have to submit the relevant certificate to this effect.	Request you to kindly allow submission of declaration that on award of contract bidder have to get Cert-in & SOC 2 Complaint Certification for this project	There will be no change in this criteria. Bidder has to follow the description as mentioned in the EOI
3	Pre-Qualification Criteria Clause/Sl. No. 7 Page 23	The bidder should have experience of executing online pre & post examination services including online Question Paper transmission, examination management, student services, and material management in Govt. affiliating University /Board / Council with at least 100 institutions covering at least total student strength of minimum 50000 per semester / 1.2 lakhs per year The bidders have to submit the certificate to this effect from the concerned client.	Request you to kindly consider below clause 7.The bidder should have experience of executing online pre & post examination services including online Question Paper transmission, examination management, student services, and material management in any Govt Sector/ State Board/ Govt.affiliating University /Board /Council with institutions covering at least total student strength of minimum 50000 per semester / 10 lakhs per year	Please refer to the B. Section-II: Amendment to the NIT document for details.
4	Part B: Technical Evaluation. Sl.No.1, page.27	Overall Experience in e-Exam Processing in Govt. University/ Public sector/ Govt. department Segment <ul style="list-style-type: none">• for more than 5 years continuously – 15 Points• 5 years continuously- 10 Points [Bidder have to submit the relevant certified document from Client]	Request you to kindly consider below clause Overall Experience in Exam Processing using blockchain technology for State Govt/ Govt. University/ Public sector/Govt. department Segment for. <ul style="list-style-type: none">• More than 5 years continuously – 15 Points• >1 years continuously- 10 Points	There will be no change in this criteria. Bidder has to follow the description as mentioned in the EOI
Sl. No.	NIT Clause no, Page No.	Description As per NIT	M/s. ETS Assessment Services Pvt Ltd. Query/ Suggestion	Sambalpur University Responses
1	Pre-Qualification Criteria	The bidder should be an Indian Company registered under The Companies Act 1956/2013 with a minimum	We request the relaxation of the mandatory requirement for: • ISO 20000-1:2018 certification, and	There will be no change in this criteria. Bidder has to follow the description as

	Clause/Sl. No. 1 Page 22	of five (5) years of experience in providing e-Examination solutions (as defined in nature of work para1) in Govt. Affiliated University(s)/ Board(s) / Council(s). The company should be an ISO 9001-2015, ISO 27001:2013, ISO 20000-1:2018 and CMMi level 5 certified company The bidders have to submit the relevant certificate to this effect.	• CMMi Level 5 certification Our organization is currently certified with ISO 9001:2015 and ISO 27001:2013, and holds a valid CMMi Level 3 certification. We believe these credentials sufficiently demonstrate our capability and commitment to quality, security, and process maturity.	mentioned in the EOI
2	Pre-Qualification Criteria Clause/Sl. No. 2 Page 22	The bidder should have Cert-In & SOC 2 complaint certification for the proposed solution. The Software / Web Application code should have multiple backup systems in place so that anytime source code can be recovered in case of any disaster The bidders have to submit the relevant certificate to this effect.	We would like to request a relaxation of Cert-in compliant. Our organization is currently in the process of obtaining Cert-In certification, and we are committed to completing the process.	There will be no change in this criteria. Bidder has to follow the description as mentioned in the EOI
3	Pre-Qualification criteria Clause/Sl. No. 7 Page 23	The bidder should have experience of executing online pre & post examination services including online Question Paper transmission, examination management, student services, and material management in Govt. affiliating University /Board / Council with at least 100 institutions covering at least total student strength of minimum 50000 per semester / 1.2 lakhs per year The bidders have to submit the certificate to this effect from the concerned client.	We believe there may be a typographical error in the mention of "100 institutions", as the student strength mentioned appears achievable even with 1 institution of significant size.	Please refer to the B. Section-II: Amendment to the NIT document for details.

B. Section-II: Amendment to the NIT document

The amendments/additions/deletions made to various documents forming a part of Sambalpur University EOI No. 3840/ COE Unit/SU/2025-26, Date.24.07.2025 are given in the below table:

Reference	Particulars	Read As
-----------	-------------	---------


 Registrar
 Sambalpur University
 Jyoti Vihar-768019

Part B: Technical Evaluation. Sl.No.7, page.28	Net worth of the bidder as on 31.03.2024. Must be certified by CA –Refer Form T6 Up to 5Cr Net worth: 2 Points Additional Net worth in the range, 5.1Cr-8Cr: 1 Points Above 8Cr: 2 Points	Net worth of the bidder as on 31.03.2024. Must be certified by CA –Refer Form T6 Up to 50lakhs Net worth: 1 Points Additional Net worth in the range, 50lakhs-1.00Cr: 1 Points 1.00Cr-1.50Cr: 1 Points 1.50Cr-2.00Cr: 1 Points 2.00Cr-2.50Cr: 1 Points >2.50Cr: 1 Points
Pre- Qualification criteria Clause/Sl.No. 7 Page 23	The bidder should have experience of executing online pre & post examination services including online Question Paper transmission, examination management, student services, and material management in Govt. affiliating University /Board / Council with at least 100 institutions covering at least total student strength of minimum 50000 per semester / 1.2 lakhs per year The bidders have to submit the certificate to this effect from the concerned client.	The bidder should have experience of executing online pre & post examination services including online Question Paper transmission, examination management, student services, and material management in Govt. affiliating University /Board / Council with at least 100 affiliated college/ institutions covering at least total student strength of minimum 50000 per semester / 1.2 lakhs per year The bidders have to submit the certificate to this effect from the concerned client.
Part B: Technical Evaluation. Sl.No.8, page.28	Bidder should have its technology patented (Patent Certificate should be submitted by the bidder)	Bidders having <ul style="list-style-type: none"> • Cert-In certification: 2 Points • SOC 2 complaint certification: 2 Points • Its technology patented: 1 Points (Patent Certificate should be submitted by the bidder)
NIT Clause No.3.19 Page No.5	Payment Terms: The payment shall be made in Indian Rupees only after the successful completion of the entire work without any delays or errors.	Payment Terms: The payment shall be made in Indian Rupees only after the successful completion of each semester examination.
Part B: Technical Evaluation. Sl.No.3, page.27	Bidder should have at least one complete End-to-End Examination (e-Exam) Process Experience in any Govt. University in India from Registration to Degree including Digital Evaluation in the last 3 years. <ul style="list-style-type: none"> • >1,00,000 students -10 Points • 75000 to < 100000 students - 5 Points [Bidders have to submit the relevant certified document from Client]	Bidder should have at least one complete End-to-End Examination (e-Exam) Process Experience in any Govt. University in India from Registration to Degree including Digital Evaluation or issuance of digital credential issuance & verification backed by blockchain technology in the last 3 years. <ul style="list-style-type: none"> • >1,00,000 students -10 Points • 75000 to < 100000 students - 5 Points [Bidders have to submit the relevant certified document from Client]
Part B: Technical Evaluation. Sl.No.9, page.28/ Clause No.4.11/Pag	People in organization (Number of persons employed in ICT projects in Payroll –Submit copy for verification) Minimum 30 no's of technical staffs: 2 points Additional Technical Staff in the range: 31-100: 2 points More than 100: 1 points	People in organization (Number of persons employed in ICT projects in Payroll –Submit copy for verification) Minimum 30 no's of staffs: 2 points Additional Staff in the range: 31-100: 2 points More than 100: 1 points


Registrar
Sambalpur University
Jyoti Vihar-768019

e 24 sl.no.13	The bidder should have on their payroll minimum thirty (30) fulltime technical employees as on the tender publishing date. Service provider must submit details of its employee on the letterhead.	The bidder should have on their payroll minimum thirty (30) fulltime employees as on the tender publishing date. Service provider must submit details of its employee on the letterhead.
	The bidder should have on their payroll minimum thirty (30) fulltime technical employees as on the tender publishing date. The bidder must submit details of its employee on the letterhead.	The bidder should have on their payroll minimum thirty (30) fulltime employees as on the tender publishing date. The bidder must submit details of its employee on the letterhead.
Clause No.3.20 Page No.5	The Selected bidder will have to deposit a Performance Security (10% of the annual contract value) in the form of Bank Guarantee from any scheduled Bank situated within Odisha in favour of "Comptroller of Finance, Sambalpur University" payable at Jyoti Vihar, Burla as per the prescribed format for a period of three months beyond the contract period. (i.e. Performance Bank Guarantee must be valid from the date of effectiveness of the contract to a period of three months beyond the contract period) as its commitment to perform services under the contract. Failure to comply with the requirements shall constitute sufficient grounds for forfeiture of the Performance Bank Guarantee. The Performance Bank Guarantee shall be released immediately after three months of expiry of the contract provided that there is no breach of contract on the part of the qualified bidder. No interest shall be paid on the Performance Bank Guarantee. In case, the contract is further extended beyond the initial contract period, the Bank Guarantee will have to be accordingly renewed by the deployed service provider as per the existing terms and conditions of the tender (Annexure-I).	As per FDOM No.18194/F dtd.18.06.2025, OGFR 2023 Clause No.213 (i)- The Selected bidder will have to deposit a Performance Security (5% of the annual contract value) in the form of Bank Guarantee from any scheduled Bank situated within Odisha in favour of "Comptroller of Finance, Sambalpur University" payable at Jyoti Vihar, Burla as per the prescribed format for a period of three months beyond the contract period. (i.e. Performance Bank Guarantee must be valid from the date of effectiveness of the contract to a period of three months beyond the contract period) as its commitment to perform services under the contract. Failure to comply with the requirements shall constitute sufficient grounds for forfeiture of the Performance Bank Guarantee. The Performance Bank Guarantee shall be released immediately after three months of expiry of the contract provided that there is no breach of contract on the part of the qualified bidder. No interest shall be paid on the Performance Bank Guarantee. In case, the contract is further extended beyond the initial contract period, the Bank Guarantee will have to be accordingly renewed by the deployed service provider as per the existing terms and conditions of the tender (Annexure-I).
Part B: Technical Evaluation. Sl.No.6, page.28	Experience of having minimum Annual average Turnover for last three years [FY:2021-22, FY:2022-23 and FY:2023-24] - Must be certified by CA -Refer Form T6 Up to 5Cr Turnover: 5 Points Additional turnover in the range i.e., 5Cr-10Cr: 1 Points 10Cr-15Cr: 1 Points 15Cr-20Cr: 1 Points 20Cr-25Cr: 1 Points Above 25Cr :1 Points	Experience of having minimum Annual average Turnover for last three years [FY:2021-22, FY:2022-23, FY:2023-24 or FY:2022-23, FY:2023-24, FY:2024-25] - Must be certified by CA -Refer Form T6 Up to 5Cr Turnover: 5 Points Additional turnover in the range i.e., 5Cr-10Cr: 1 Points 10Cr-15Cr: 1 Points 15Cr-20Cr: 1 Points 20Cr-25Cr: 1 Points Above 25Cr :1 Points

Form-T6 page 39	<table border="1"> <thead> <tr> <th>Sr.No.</th> <th>Financial Year</th> <th>Turnover of firm/company in INR</th> <th>Average Annual Turnover for Last 3 FY.</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2021-22</td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>2022-23</td> <td></td> <td></td> </tr> <tr> <td>3</td> <td>2023-24</td> <td></td> <td></td> </tr> </tbody> </table>		Sr.No.	Financial Year	Turnover of firm/company in INR	Average Annual Turnover for Last 3 FY.	1	2021-22			2	2022-23			3	2023-24			<table border="1"> <thead> <tr> <th>Sr.No.</th> <th>Financial Year</th> <th>Turnover of firm/company in INR</th> <th>Average Annual Turnover for Last 3 FY.</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2021-22/2022-23</td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>2022-23/2023-24</td> <td></td> <td></td> </tr> <tr> <td>3</td> <td>2023-24/2024-25</td> <td></td> <td></td> </tr> </tbody> </table>	Sr.No.	Financial Year	Turnover of firm/company in INR	Average Annual Turnover for Last 3 FY.	1	2021-22/2022-23			2	2022-23/2023-24			3	2023-24/2024-25		
	Sr.No.	Financial Year	Turnover of firm/company in INR	Average Annual Turnover for Last 3 FY.																															
	1	2021-22																																	
	2	2022-23																																	
3	2023-24																																		
Sr.No.	Financial Year	Turnover of firm/company in INR	Average Annual Turnover for Last 3 FY.																																
1	2021-22/2022-23																																		
2	2022-23/2023-24																																		
3	2023-24/2024-25																																		
<table border="1"> <thead> <tr> <th>Sr.No.</th> <th>Financial Year</th> <th>Net worth of firm/company in INR</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>As on 31.03.2024</td> <td></td> </tr> </tbody> </table>		Sr.No.	Financial Year	Net worth of firm/company in INR	1	As on 31.03.2024		<table border="1"> <thead> <tr> <th>Sr.No.</th> <th>Financial Year</th> <th>Net worth of firm/company in INR</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>As on 31.03.2024 or 31.03.2025</td> <td></td> </tr> </tbody> </table>	Sr.No.	Financial Year	Net worth of firm/company in INR	1	As on 31.03.2024 or 31.03.2025																						
Sr.No.	Financial Year	Net worth of firm/company in INR																																	
1	As on 31.03.2024																																		
Sr.No.	Financial Year	Net worth of firm/company in INR																																	
1	As on 31.03.2024 or 31.03.2025																																		
<p>Bidders are requested to submit the details in three consecutive financial years either starting from 2021 or 2022. Accordingly, the bidders have to submit the balance sheet and IT returns for the respective financial year.</p>		<p>Form-T6 Should be certified by CA.</p>																																	
Part B: Technical Evaluation. Sl.No.4, page.27	<p>Digital Evaluation with Scanning using Book Scanner Experience in a single year in single Govt. Universities / Academic Institutions in the last three years:</p> <ul style="list-style-type: none"> 15 Lakh Answer Booklets Per Year- 10 Points 10 Lakh to 15 Lakh Answer Booklets Per Year- 5 Points <p>[Bidders have to submit the relevant certified document from Client]</p> <p>-Total Point Allocated @10 Points</p>	<p>Digital Evaluation with Scanning using Book Scanner Experience in a single year in single Govt. Universities / Academic Institutions in the last three years:</p> <ul style="list-style-type: none"> 15 Lakh Answer Booklets Per Year- 5 Points 10 Lakh to 15 Lakh Answer Booklets Per Year- 3 Points <p>[Bidders have to submit the relevant certified document from Client]</p> <p>-Total Point Allocated @5 Points</p>																																	
Part B: Technical Evaluation. Sl.No.11, page.28	<p>Addition of New Technical Evaluation Criteria: (Total Point Allocated @5 Points)</p> <p>Digitization and Issuance of Credentials in NAD and DigiLocker as follows:</p> <ul style="list-style-type: none"> Above 5 lakh credentials -5 Points Less than 5 lakh credentials -3 Points 																																		
Page No.1	<p>Last date of receipt of NIT: Dt. 14.08.2025 by 3.00 PM</p> <p>Date and Time of opening of NIT: Dt. 18.08.2025 at 11.00AM</p>	<p>Last date of receipt of NIT: Dt. 18.08.2025 at 3.00 PM</p> <p>Date and Time of opening of NIT: Dt. 20.08.2025 at 11.00AM</p>																																	

The outcome of the meeting is a part of the NIT, which has to be followed by all bidders irrespective of their participation in the pre-bid discussion. Accordingly, these clarifications and amendment etc. shall be invariably binding on bidders and will be given due consideration by the bidders while they submit their bids.

All prospective bidders are advised to visit the website www.suniv.ac.in regularly. All other terms and conditions of the EOI and the NIT documents shall remain unchanged.


Registrar
Registrar
Sambalpur University
Jyoti Vihar-768019